



Dear Guest,

With the current situation on the COVID-19 threat globally, The Sharnbrook Hotel is following government guidelines on how to stay compliant and reduce the of spreading the virus.

The Sharnbrook Hotel has implemented:

- Hand Sanitising dispensers in the Reception, VesuviO Restaurant and Function Room entrances
- Increased cleaning in all public areas
- Deep Cleaning for all Hotel rooms
- Track & Trace of all visitors to the Hotel, Restaurant and Bar
- One Way system implemented in the Restaurant & Bar
- Masks to be worn by guests in communal areas of the Hotel including rest room area
- All Staff wear visors
- Tea & Coffee trays have been removed from guestrooms, kept clean and sanitised and will be provided upon request
- Housekeeping will not enter rooms to service them if guests are staying multiple nights

Should any guest of the hotel or restaurant inform us of a positive test for COVID-19 after visiting us, we would be able to supply all relevant customer details to NHS Track and Trace to ensure those effected are contacted.

If you feel unwell on the day you are due to check in to The Sharnbrook Hotel or are symptomatic, we respectfully request that you contact Reception to cancel your reservation.

If you have any questions or would like to discuss this further, please do not hesitate to contact our Reception Team who will be happy to help.

**Yours sincerely,**

**Ciro Ciampi**  
**General Manager**  
**The Sharnbrook Hotel & VesuviO**